

We need your help.

The Pocahontas County Broadband Council serves to advocate, coordinate communication, and identify and pursue opportunities to build fast, reliable, affordable internet to every corner of the county where residents live and work.

To do this, we need to know about your internet service, bad or good. Our goal is to collect data on as many businesses, residences, second homes, and vacation destinations as possible in the county.

Please take this survey on internet data only, so turn off your cell data before you take it!

Tell us about your internet ONE of these ways:

- 1. Take our survey at <u>https://arcg.is/1X00r4</u>
- 2. Find our survey on the Pocahontas County Commission website.
- 3. Use the QR code here just take a picture to take you to the survey link!
- 4. Visit your local library for a paper copy of the survey. If you need help with the survey, our librarians can help you.
- 5. Fill out the form below.

Name:

Physical Address: Email Address: Contact Number: Circle all that apply: Home, Business, Second Home, Vacation Destination, Other _____

Internet service: Good or excellent, Adequate, Poor, I do not have internet service

- 1. Good or Excellent: I can stream and upload high quality video and audio and participate in video calls/meetings with little or no loss of video quality and very infrequent disconnections or loss of service.
- 2. Adequate: I can stream and upload video and audio and participate in video calls/meetings, but there is some loss of quality, buffering, or occasional disconnections or loss of service.
- 3. Poor: I have trouble or cannot stream or upload video and audio or participate in video calls/meetings. There are frequent interruptions, disconnections, or loss of service.
- 4. I do not have internet access at this location.

Take a speed test at www.speedtest.net.Upload speed:Download speed:Comments:

The Pocahontas County Broadband Council is an advisory Council to the Pocahontas County Commission 900 Tenth Avenue, Marlinton, WV 24954